



# Transport Access Program

## Edgecliff Station Upgrade

**COMMUNITY NOTIFICATION**

**OCTOBER 2018**

The Transport Access Program is a Transport for NSW initiative to provide a better experience for public transport customers by delivering accessible, modern, secure and integrated transport infrastructure.



## Project Overview

Transport for NSW is upgrading Edgecliff Station to make it more user-friendly and easier for everyone to access.

Key features of the station upgrade include:

- Two new lifts will provide access to the train platforms and the bus interchange
- Four escalator replacements between the train platforms and concourse
- Relocated ticket gates to improve customer flow
- New kiss and ride zone on New McLean Street
- Improved pedestrian access and safety in the bus interchange with introduction of pedestrian crossings.

For more information call 1800 684 490,  
Email [projects@transport.nsw.gov.au](mailto:projects@transport.nsw.gov.au) or visit [transport.nsw.gov.au/projects-tap](http://transport.nsw.gov.au/projects-tap)  
For urgent enquiries or complaints regarding construction activities, please call 24 hours 1800 775 465

## Project Update

During the month of **October**, the key construction activities will be to continue the installation of **the lift from the concourse to the station platform**, complete the **temporary fire stairs** from the platforms to the concourse, and to commence replacement of the **escalators** starting with those closest to the ticket gates. The works will be carried out behind the hoarding on the concourse and on the platform. Additionally, works on the Bus Interchange will include installation of hoarding and temporary fencing for **the lift from the concourse to the bus interchange via the gallery**.

During this time, alternative emergency access stairs will be in place. Temporary wayfinding signage will be installed to direct customers during this time.

While it is anticipated that some of the works will be audible (generally from delivery of materials and use of power tools), we have installed acoustic barriers to the inside of the hoardings to minimise the noise impact on customers, local businesses and residents. We will continue to undertake **noise monitoring** to ensure appropriate noise mitigation measures are in place.

We apologise for any inconvenience and appreciate your cooperation during these important works.

## Out of Hours works

During the month of **October**, there will be material movements between the car park and the New McLean Street exit between 10pm and 2am nightly. Other regular works at night will occur throughout the month of October.

Trains will not be running between 10pm and 2am during the week **22 – 26 October**. During this time, hi-rail vehicles will be used to deliver materials to the platforms at night. This work is not expected to be noisy.

There is a scheduled weekend of Sydney Trains track maintenance work over the weekend of **27 and 28 October**. During this time, electrical works will be undertaken on the station upgrade. Buses will replace trains during this time, please contact 131500 or visit <https://transportnsw.info/trip#/> for further information.

## Standard Construction Hours

Standard working hours are **7am to 6pm, Monday to Friday**, and **8am to 1pm, Saturday**. Works during these hours will mostly occur behind the hoardings on the platform. Notifications of any works occurring outside of these standard hours will be given prior to works commencing.

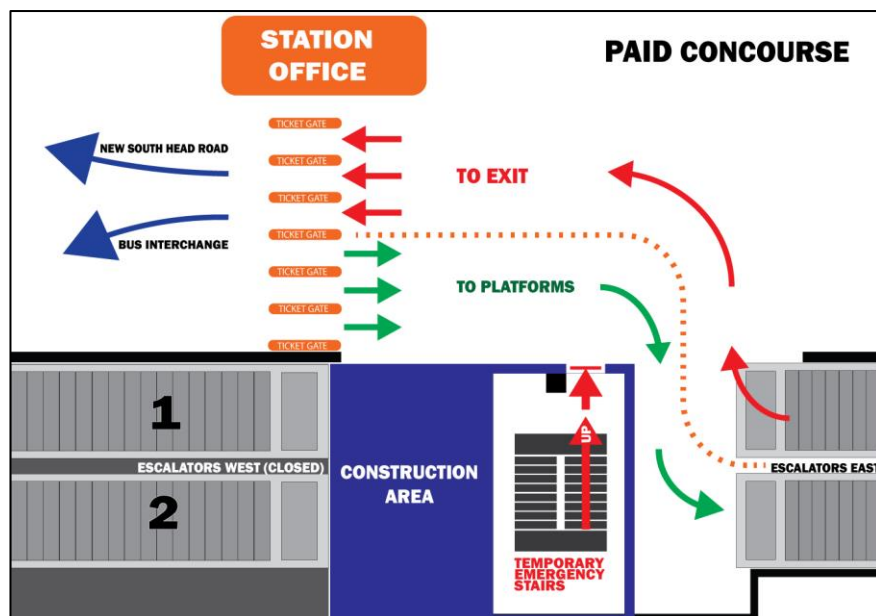
# Changes to Pedestrian Access

## Concourse

From **Monday 15 October**, the hoarding on the concourse will be extended to surround the escalators closest to the ticket gates.

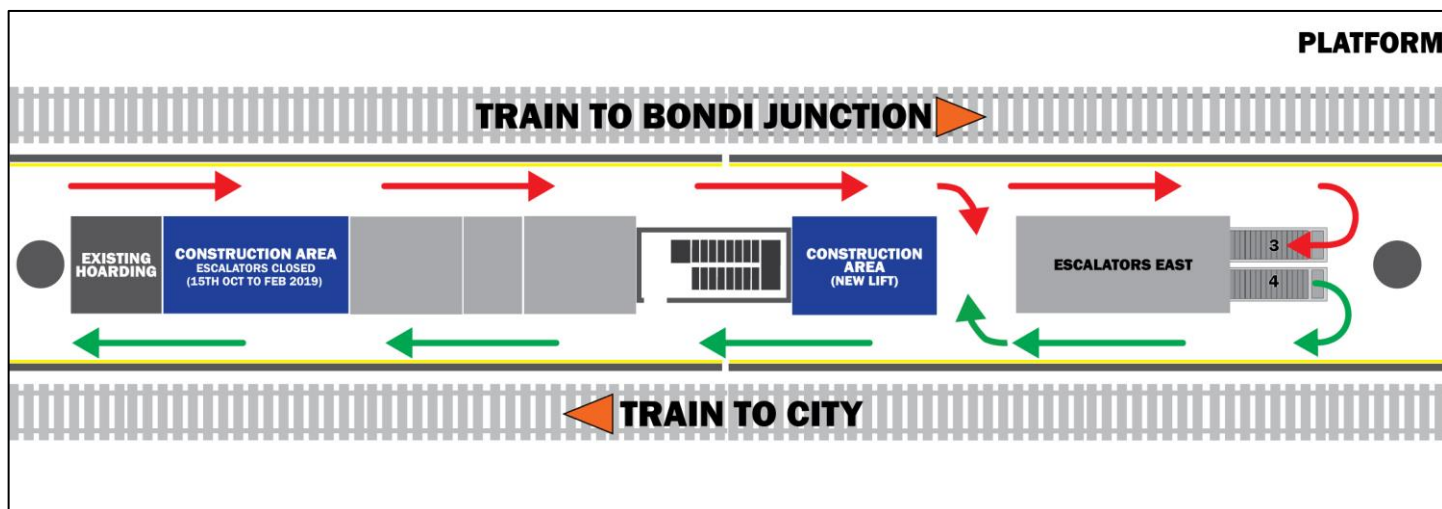
Only the eastern escalators will be available for use. Floor arrows will be installed to help direct customers from the ticket gates to the escalators.

**Please follow instructions from station staff.**



Floor markers work in conjunction with new temporary wayfinding signage, barriers and bollards to help customers identify the travel direction upon entering the paid concourse on their way to the platforms and the trains.

## Platform



Similarly, floor arrows installed on the platform and temporary wayfinding signage on the walls will help direct customers to the escalators in order to exit the station. The hoarding will be extended to surround the bottom of the western escalators while the replacement works are undertaken.

# Keeping the Community Informed

The community will be kept informed with regular project notifications and information via the project website found at: [www.transport.nsw.gov.au/projects/current-projects/edgecliff-station-upgrade](http://www.transport.nsw.gov.au/projects/current-projects/edgecliff-station-upgrade) . For further information on the project, please call the Project Infoline on **1800 684 490** or email [projects@transport.nsw.gov.au](mailto:projects@transport.nsw.gov.au).



This document contains important information about public transport projects in your area. If you require the services of an interpreter, please contact the Translating and Interpreting Service on 131 450 and ask them to call Transport for NSW on (02) 9200 0200. The interpreter will then assist you with translation.

**French** Ce document contient des informations importantes sur les projets de transport public dans votre région. Si vous avez besoin de Services d'un interprète, veuillez contacter le service de traduction et d'interprétation au 131 450 et leur demander de Appelez Transports pour NSW le (02) 9200 0200. L'interprète vous aidera alors à traduire.

**Chinese (Traditional)** 這份文件包含你所在地區公共交通工程項目的重要信息。如果你需要傳譯服務，請致電翻譯與傳譯服務機構，電話131 450，要求他們為你接通交通部(Transport Projects)，電話是（02）9200 0200。傳譯員會為你做翻譯。

**Spanish** El presente documento contiene información importante sobre proyectos de transporte público en su área. Si requiere los servicios de un intérprete, llame al Translating and Interpreting Service al 131 450 y pídale que llamen a Transport Projects, teléfono: (02) 9200 0200. Luego el intérprete le ayudará con la traducción.

**Italian** Il presente documento contiene importanti informazioni sulle iniziative nel campo del trasporto pubblico nella vostra zona. Se desiderate i servizi di un interprete, contattate il Servizio traduzioni e interpreti al numero 131 450 indicando di voler parlare con Transport Projects al numero (02) 9200 0200. L'interprete vi aiuterà a condurre la conversazione telefonica.

## Delivered by Degnan Constructions