

December 2021

We thank the community for the feedback we received while open for comment in October 2021. We listened to what you had to say.

Bus layover at Sunnyholt Road and Gordon Street, Blacktown

The NSW Government is funding a new bus layover facility at Blacktown as part of the Bus Priority Infrastructure Program, which aims to improve the reliability and efficiency of bus services, while easing congestion for all road users.

Transport for NSW (Transport) is delivering a new bus layover facility to the east of Sunnyholt Road along North West Transitway between Sackville Street and Gordon Street at Blacktown where drivers can park buses between the trips.

The project will provide additional bus holding capacity to reduce congestion at the nearby Blacktown Train Station bus interchange and support safer and more reliable journeys for those travelling around Western Sydney.

How was consultation done?

On 5 October 2021, we distributed 2766 community notifications to local residents and businesses inviting feedback on the proposal for a bus layover at Sunnyholt Road and Gordon Street, Blacktown. Comments were invited via email, post and phone.

The consultation period was open for four weeks and closed on 2 November 2021. Geo-targeted Facebook posts ran from 9 October to 16 October and from 27 September to 2 November. These posts reached 16,913 people and 15,912 people respectively.

What we have learned

Transport received eight submissions during the consultation period, of which seven were from the general community and one was from a government agency (Blacktown City Council). There was general support for the proposed new bus layover facility.

Transport has considered all feedback received from the local community and has decided to progress with the proposal. We will continue to engage with the community and stakeholders as the project progresses.

We have summarised all feedback and responses below:

| Category | Key issues raised | Transport's response |
|--------------------------------|--|---|
| Support for the project | Very much in the favour of the project | Transport notes this feedback and thanks the community for their support. |

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| Noise and Amenity | Night-time work schedule from 8pm-5am Sunday-Thursday is unacceptable | <p>Construction will require a combination of night and day time works but we will aim to complete majority of the work during the day time. Night works are required to reduce traffic disruption and reduce safety risks to the workers. We will plan and schedule the construction work to limit the disturbance on road users and the local community as much as possible.</p> <p>Noise management measures will be in place to manage potential construction noise including programming two nights of respite per week and completion of high noise activities like saw-cutting by midnight.</p> |
| | Is the project planning to remove the existing noise wall? | The existing noise walls will be retained as is. |
| | The project will increase the bus noise on Gordon Street | <p>As part of the Environmental Assessment for this project, operational noise impacts have been assessed. The assessment concludes that predicted operational noise level including ongoing scheduled bus journeys will comply with applicable noise criteria.</p> <p>Whilst there will be an increase in buses using the cul-de-sac area of Gordon Street to exit the layover, the total number of buses running along Gordon Street and other local streets in the area will not increase due to the proposal. Currently, there is only one bus service on Gordon Street with scheduled frequency of two buses per hour during peak times and one bus per hour during non-peak times respectively.</p> <p>Buses exiting the layover will turn right and access the North West Transitway through the Gordon Street cul-de-sac.</p> <p>Additionally, the existing noise walls are being retained.</p> <p>Property specific queries about existing road traffic noise along greater Sunnyholt Road corridor can be addressed to the Noise Abatement Program, see Transport website: https://roads-waterways.transport.nsw.gov.au/about/environment/reducing-noise/noise-abatement-program.html</p> |

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|--|--|---|
| Justification | Can the project divert buses which typically travel on Gordon Road and Sydney Street onto Sackville Street instead? It will also help to lessen the bus noise. | Buses will exit the layover facility via the cul-de-sac at the end of Gordon Street to access North West Transitway onto Blacktown Station. There is no increase in the number of bus services in the area or the number of buses that currently use Gordon Street. We will, however, forward the suggestion to use Sackville Street instead of Gordon Street to the relevant Transport team. |
| General | What would be the daily operating hours of the bus layover | The bus layover will be open to buses at all times. However, we expect buses to use the layover primarily during peak hours during the day when bus interchange at Blacktown Train station is congested and when drivers have longer breaks during their shift such as meal break. |
| Bus stop | Can we have bus stop on Sunnyholt Road opposite Kings Park Tavern? | Providing a bus stop on Sunnyholt Road opposite Kings Park Tavern is outside the scope of this project. We will forward the concern to the relevant team within Transport. |
| Out of scope-maintenance | Can the project fix roads in NSW? | The comment relates to maintenance of roads in NSW and is outside the scope of this project. |
| Out of scope - landscaping | Request for native plants around Sunnyholt Road | Streetscape work on the greater Sunnyholt Road corridor is outside the scope of this proposal. However, we will be completing landscaping work within the bus layover area as part of the project. |
| Out of scope –additional features | Request to include a roof over the bus layover area | We are not proposing a roof over the proposed bus layover facility as it does not have any bus stops and is not intended for public use. |

Location of bus layover facility



What happens next?

We will keep the community updated as the project progresses, with construction work expected to begin in mid-2022.

Contact us

If you have any questions or would like more information on the project, please contact our project team:



1800 719 649 (during business hours)



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nswroads.work/nwbustransitway



If you need help understanding this information, please contact the Translating and Interpreting Service on **131 450** and ask them to call us on **1800 719 649**.